

1998 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Raw Data																			
	Parent Organization →	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	EFA MW	EFA MW			
	Specific Office →	NFEC Field Office Beaufort	NFEC Field Office Gulfport	NFEC Field Office Memphis	NFEC Field Office Albany	NFEC Field Office Key West	NFEC Field Office Ft. Worth	NFEC Field Office New Orleans	NFEC Field Office Atlanta	NFEC Field Office South Texas	NFEC Field Office Meridian	NFEC Field Office Kings Bay	OIC NAVFAC Contracts Athens	NFEC Field Office Panama City	ROICC Great Lakes	OIC NAVFAC Contracts Crane			
	Associates Surveyed →	31	20	28	13	16	21	21	6	33	8	26	1	9	28	21			
	Associate Surveys Received →	1	0	12	6	3	0	0	0	0	0	26	1	6	10	11			
	Customers Surveyed →	9	7	25	10	6	22	15	11	6	11	15	6	11	0	10			
	Customer Surveys Received →	1	3	7	5	0	6	6	3	3	3	15	3	6	0	6			
																	Benchmark	Nadir	Range
Customer Survey	Timeliness	1.000	.600	.681	.760		.573	.553	.867	.733	1.000	.898	.667	.927		.867	1.000	.200	0.800
	Quality	1.000	.733	.914	.880		.827	.520	.867	.867	1.000	.790	.800	.927		.893	1.000	.200	0.800
	Service/Partnership	.940	.871	.833	.738	.639	.622	.635	.833	.750	1.000	.775	.773	.847	.743	.794	1.000	.531	0.469
Associate Survey	Quality Work Environment	1.000		.700	.880	.533						.781	1.000	.900	.860	.940	1.000	.533	0.467
	Leadership/Management	.800		.817	.657	.233						.662	.800	.727	.819	.788	1.000	.233	0.767
Self Assessment	Professional Workforce	.782	.709		.709	.582	.764	.745				.691	.945	.818	.709	.800	.945	.582	0.363
	Acquisition Excellence	.850	.650		.800	.621	.610	.520				.750	.824	.800	.800	.780	.940	.520	0.420
	Accurate, Timely, and Efficient Data Collection/Electronic Commerce	.625	.575		.575	.650	.400	.500				.600	.700	.400	.675	.650	.775	.300	0.475
	Meet Mission Goals	.853	.714	.894	.728	.659	.539	.550		1.000	1.000	.714	.777	.786	.794	.797	1.000	.529	0.471
1998 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Normalized Data																			
		NFEC Field Office Beaufort	NFEC Field Office Gulfport	NFEC Field Office Memphis	NFEC Field Office Albany	NFEC Field Office Key West	NFEC Field Office Ft. Worth	NFEC Field Office New Orleans	NFEC Field Office Atlanta	NFEC Field Office South Texas	NFEC Field Office Meridian	NFEC Field Office Kings Bay	OIC NAVFAC Contracts Athens	NFEC Field Office Panama City	ROICC Great Lakes	OIC NAVFAC Contracts Crane	Benchmark	Nadir	Range
Customer Survey	Timeliness																1.000	0.000	1.000
	Quality	1.000	.666	.893	.850		.784	.400	.834	.834	1.000	.738	.750	.909		.866	1.000	0.000	1.000
	Service/Partnership	.872	.725	.644	.441	.230	.194	.222	.644	.467	1.000	.520	.516	.674	.452	.561	1.000	0.000	1.000
Associate Survey	Quality Work Environment	1.000		.358	.743	.000						.531	1.000	.786	.700	.872	1.000	0.000	1.000
	Leadership/Management	.739		.761	.553	.000						.559	.739	.644	.764	.724	1.000	0.000	1.000
Self Assessment	Professional Workforce	.551	.350		.350	.000	.501	.449				.300	1.000	.650	.350	.601	1.000	0.000	1.000
	Acquisition Excellence	.786	.310		.667	.240	.214	.000				.548	.724	.667	.667	.619	1.000	0.000	1.000
	Accurate, Timely, and Efficient Data Collection/Electronic Commerce	.684	.579		.579	.737	.211	.421				.632	.842	.211	.789	.737	1.000	0.000	1.000
	Meet Mission Goals	.688	.393	.775	.423	.276	.021	.045		1.000	1.000	.393	.527	.546	.563	.569	1.000	0.000	1.000